



The QMOD-ICQSS Conference 2025

Seoul, South Korea, 26–28 September 2025

1st Call for Paper

It is our great pleasure to invite you to contribute 'a research paper' or 'an extended abstract' to be presented at the 23rd QMOD-ICQSS conference (Quality Management and Organizational Development-An International Conference on Quality and Service Sciences) which will take place in **Seoul, South Korea, 26-28 September, 2025**. The conference will be held at Yonsei University (https://www.yonsei.ac.kr/en_sc/).

The main theme of the 23rd QMOD-ICQSS conference is:

Quality Management in the Age of AI

Deadline for Abstracts is February 2, 2025. Deadline for **Full Papers and Extended Abstracts** is June 1, 2025. Further details on how to write and submit an abstract, a full paper or an extended abstract, and how to register will be announced through the QMOD website (update in progress):

QMOD.ORG

We welcome contributions from all relevant fields of management and engineering **not limited to** the above conference theme. For more details about **tentative paper topics** please see below. We look forward to seeing you at the 23rd QMOD-ICQSS Conference.

For any inquiries please contact: gmod.icqss@gmail.com

Su Mi Dahlgaard-Park & Jens J. Dahlgaard,
Conference Founders and Presidents

Tentative Conference Topics

- **Quality Management in the Age of AI**
- **The Intersection of AI and TQM**
- **AI for Sustainable Quality**
- **Organizational Culture for Sustainable Quality and Innovation**
- **Sustainability (economic, social and environmental)**
- **Corporate Social Responsibility**
- **Customer and Employee Satisfaction, Loyalty and Commitment**
- **Branding**
- **Quality of Experiences**
- **Quality of Management, Products, Services and IT**
- **Quality in Healthcare, Humanitarian Operations, and other various fields**
- **Quality and Value: Creation, Identification and Improvement**
- **Quality and the Emerging Economy**
- **Quality Costing and Quality Economics**
- **Quality Innovation: Products, Services, Processes, and Technologies**
- **Strategic Quality Management**
- **Excellence Models**
- **ISO 9000**
- **TQM: Lean and Six Sigma, Supply-Chain Management, Process Management and other Methodologies/Models**
- **Self-Assessment**
- **Benchmarking**
- **Integrated Management Systems**
- **Performance Management**
- **Life cycle assessment**
- **Use of Big Data Analytics**